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*Surgeon Says UnitedHealthcare Interrupted Her
Mid-Surgery—Then Threatened to Sue!*

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***Surgeon Says UnitedHealthcare Interrupted Her
Mid-Surgery—Then Threatened to Sue!***

During the surgery, Dr. Elisabeth Potter said she received a call from UnitedHealthcare asking about a patient's pre-approved overnight hospital stay for breast cancer. Potter's claim that she had to leave the operating area to answer the phone angered both patients and medical staff. Potter's account video went viral and generated conversations about insurance companies interfering in medical decisions, garnering over 5.5 million views. UnitedHealthcare denied the claim, claiming Potter was never told to leave the operating room during the call. The insurance company claims that it just got in touch to find out if the patient's request for an overnight stay was made accidentally. UnitedHealthcare sent Potter a formal letter asking her to remove her articles and apologize publicly.

She was accused of distributing misleading information and falsely accusing the corporation of making a mistake in the office. Potter was steadfast in her assertion that the interruption occurred and declined to back down. Calling UnitedHealthcare's actions "gaslighting and harassment," the surgeon reaffirmed her resolve to expose healthcare disparities linked to insurance. Top defamation law firm Clare Locke was engaged by UnitedHealthcare to take Potter to court. Known for its well-publicized defamation actions, the company previously obtained a settlement of \$800 million for Dominion Voting Systems against Fox News. Additionally, Potter's tweet allegedly subtly encouraged threats against UnitedHealthcare's leadership. As proof of a risky scenario, the business cited remarks made about Luigi Mangione, the putative killer of UHC's former CEO.

Potter was helped by billionaire investor Bill Ackman, who offered to pay for her legal fees. Ackman's intervention intensified the dispute and increased awareness of corporate responsibility in the medical field. In a forceful retaliation, UnitedHealthcare brought Ackman before the Securities and Exchange Commission for his remarks. Ackman hypothesized that UnitedHealthcare's profitability was largely dependent on refusing medically necessary procedures in a since-deleted post. Concerns about insurers controlling medical decisions and disregarding physician advice have been rekindled by the case.

Potter underlined that refusing overnight stays prescribed by doctors could jeopardize patients' health. Numerous medical professionals supported Potter because they saw her as a symbol of defiance against insurance companies. Social media was instrumental in spreading Potter's assertions and drawing attention to more general healthcare problems.

The disagreement demonstrates the escalating conflicts over patient care and financial interests between insurance companies and medical personnel. Many people saw UnitedHealthcare's legal threats as an effort to stifle criticism, which infuriated the public. The ethical issues surrounding insurance corporations utilizing legal pressure against medical personnel are brought up by Potter's case. Anger over bureaucracy meddling in important medical processes was reflected in the surgeon's widely shared viral message. According to UnitedHealthcare, Potter improperly harmed the company's reputation and distorted the circumstances. Social media's ability to expose systemic healthcare problems and challenge business policies is demonstrated by the dispute. Despite impending legal disputes, Potter is steadfast in her commitment to promoting patient rights and openness in healthcare.

<https://nurse.org/news/united-healthcare-threatens-sue-doctor/>

<https://futurism.com/neoscope/unitedhealthcare-threatens-legal-action-doctor>